

Student Support Services is your “Google Maps” to support and resources during your student experience. We have a dedicated team and numerous resources to support your success by providing you with brief, solution-focused services designed to meet your needs. Care Managers are not licensed therapists and do not provide mental health treatment or long-term care.

Care managers can provide the following brief-intervention services to support your success:

- Help you navigate the S&T student experience and address concerns or barriers to success.
- Connect you with resources, including urgent or basic needs and make referrals.
- Provide support setting goals and developing strategies to attain those goals.
- Assist you with extended absences or hospitalizations.
- Help you identify ways to expand your support network and make connections.
- Assist you in reaching your academic goals and developing the skills for success.

When working with a care manager, it is important to know that what you share is governed by the Family Educational Rights and Privacy Act (FERPA). This means information can be shared with university officials when there is a need to know and to entities outside the institution if there is a health and safety risk. The information you share with a care manager does not fall under same confidentiality laws as that of a health treatment provider.

Care managers are an integral part of the UCARE team, a multidisciplinary team of school officials who meet to coordinate services for students who may be experiencing barriers or challenges. In some cases, the care manager may share information with this team to assist in assessing concerns and coordinating resources to address those concerns.

Care managers are considered mandated reporters under Equity and Title IX. This means that care managers are required to disclose information related to discrimination based on a protected class and any incidents involving sex/gender harassment to the Title IX Coordinator. Missouri S&T has staff who are considered confidential employees and are exempt from reporting when acting in the scope of their duties. Confidential employees include the counselors in Student Wellbeing and the health providers in Student Health Services. Inquire with your care manager for more information on confidential employees or visit the University’s online reporting website - https://www.umssystem.edu/ums/dei/titleix/reporting_incidents.

The following signature acknowledges that I have read and was offered a chance to discuss questions or concerns.

Signature

Date